Department of Management, SMBS, JH

MBA Semester III examination, Jan-Feb 2023

Paper-MBA-GE-HR-01

Management of Industrial Relations

Time: Three Hours **Maximum Marks: 75**

(Write your Roll No. at the top immediately on receipt of this question paper)

Answer any FIVE of the following questions. All questions carry equal marks.

Q1. Define the term 'Standing Orders'. Explain the procedure for the certification of standing orders.

Q2. Discuss in detail the rights and liabilities of trade unions registered under the Trade Union Act, of 1926. What is the status of unregistered unions in the country?

Q3. Summarize the provisions of the payment of the Gratuity Act, 1972, and suggest measures for improvement.

Q4. What do you mean by 'Minimum Bonus' and 'Maximum Bonus'? How it is calculated? Discuss in detail.

Q5. Discuss the provisions relating to voluntary reference of disputes to arbitration.

~~Q6.~~ Summarize the provisions of the payment of the Gratuity Act, 1972, and suggest measures for improvement.

Q.7 What points should be taken into consideration while fixing minimum rates of wages? What is the procedure for fixing and revising the same?

Q8. Write short notes on **any three** of the following: (3x5=15)

1. Role of Personnel Manager in Industrial Relations.
2. Emerging challenges of Industrial Relations
3. Settlement of Industrial disputes
4. Lay-off
5. Tribunals and National Tribunals

06 Whether the certified standing orders could be modified ? Explain.

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