

Roll No.....

SCHOOL OF UNANI MEDICAL EDUCATION AND RESEARCH
BUMS 3RD YEAR ANNUAL EXAMINATION -2024
PAPER NO. BUM-301
[COMMUNICATION SKILLS]

Time: 3 hours

Max Marks: 75

(Write your Roll No. on top immediately on receipt of the question paper)

SECTION-A

(Fill up the blanks with suitable words given below:

(10x2=20)

Receiver, Response, Message, Channels, Sender, Simplicity, Timing, Pacing, Clarity, Paraphrasing)

- 1.....is formulation of a person's statement in more specific words without changing the meaning.
- 2.....are Methods for conveying the information.
3. The person to whom the message is sent is called
4. The information that is sent is called
- 5.....is that if the receiver returns a message to the sender.
6. The person who initiates the interpersonal communication is called a
7. Avoiding prolonged pauses or rapid shifts to other subjects is called
8. Waiting till an activity is completed to start another activity is
9. Providing examples and repeating important parts of a message is called
- 10..... is in describing something in an easy way without using technical terminology.

SECTION-B

Answer any TWO of the following questions.

(2x10=20)

1. Compare the major characteristics of verbal and non-verbal communications.
2. List and describe at least four means of non-verbal communication.
3. List and describe four skills facilitating attentive listening.

SECTION-C

Answer any FOUR of the following questions.

(4x5=20)

1. List four alternative methods for communicating with people who have a physical barrier like hearing impairment.
2. Using examples, explain the concept of paralanguage, and the different dimensions it is based on in non-verbal communication.
3. What are communication skills?
4. What are the major types of communication?
5. What are known as LSRW skills, discuss briefly.

SECTION-D

Answer any TWO of the following questions.

(2x7.5=15)

1. Share your ideas on how to prepare for a pandemic on national and personal level?
2. List and describe different sources for acquiring medical information.
3. What are guidelines for making 'Resume'? prepare a sample.
