

Roll No.....

Department of Management
SMBS, JAMIA HAMDARD
MBA – 3rd Semester

IT Management & Applications [Paper Code: MBA-GE-IT-01]

Duration: 3 hours.

Max Marks: 75

Attempt any Five Questions.

Max Marks: 5x15=75

1. Explain the managerial considerations in selection, maintenance and controlling of software.
2. Explain groupware and its types. Describe ERP as well.
3. Write short notes on **(5x3=15)**
 - (a) Formatting & Spell checking in MS Word.
 - (b) Design & Slide Show Presentation in MS Power Point.
 - (c) Legal framework of E-commerce.
4. Write short notes on **(5)**
 - (a) Statistical Analysis and Sorting in MS Excel.
 - (b) Explain SEARCH, FIND, LEN, MID, PROPER and CONCATENATE functions in MS Excel. **(10)**
5. Define data, database and database management system (DBMS). Explain Relational Database Management System.
6. Explain data warehousing and data mining. Draw the flow diagram of data warehousing.
7. List the different types of networking media. Explain peer to peer networking and client to server networking.
8. List the various networking protocols. Explain TCP/IP and FTP.