

Roll NO.....

Department of Management, SMBS
MBA III Semester 2018
Organisational Change and Development
Paper Code: MBA GE HR-04

Duration: 3 hr.

Max. Marks: 75

Note : Attempt any five and all questions carry equal marks.

(15X5=75)

- Q1: Discuss Burke Litwin and Force field Model of Change with examples.
- Q2: Describe the effectiveness of change program in an organisation. How will you effectively implement the change program?
- Q3: Explain the methodology to be adopted in survey feedback for organisational development. What are the pitfalls occur in survey feedback?
- Q4: Discuss the Six Box model in OD.
- Q5: Explain the Humanistic, Optimistic and Democratic OD values. And what are the implications of OD values and Assumptions?
- Q6: Why do people and organisation resist change? Describe briefly few methods of managing resistance to change.
- Q7: What is OD Intervention? Discuss any three types of Intervention and their significance to the organization.
- Q8: Write a short note on:
- i) Process Consultation
 - ii) Planned Change
 - iii) OD Consultant