

Roll No.....

JAMIA HAMDARD
RUFAIDA COLLEGE OF NURSING
B.Sc. (HONS.) NURSING VII SEMESTER EXAMINATION
SEMESTER EXAMINATION FEBRUARY/ MARCH 2024
MANAGEMENT OF NURSING SERVICES & EDUCATION
PAPER CODE: BSN-701

Time: Three Hours

Max. Marks: 75

(Write your Roll No. at the top immediately on receipt of this question paper)

Note: Attempt ANY FIVE Questions.

- Q1.a) Discuss the functions of management. (7+8=15)
b) Discuss the measures you would take as a nursing supervisor for a nursing staff who commits medication error frequently:
- Q2. a) Discuss any ONE of the Quality Assurance models. (7+8=15)
b) Describe the role of nurse manager in maintaining quality nursing care.
- Q3.a) Discuss accreditation process for educational institutions. (7+8=15)
b) Discuss the role of Indian Nursing Council in maintaining standards of nursing education.
- Q4. a) Explain the elements of Human Resource Management. (7+8=15)
b) Describe the role of nurse manager in staff welfare & development.
- Q5. a) Discuss the various techniques of effective communication. (7+8=15)
b) Reflect upon importance of interpersonal relationships at workplace.
- Q6. Write short notes on ANY THREE of the following: (3x5=15)
a) Collective bargaining
b) Legal aspects in nursing practice.
c) In- Service education.
d) Methods of patient assignments for nursing personnel.
e) Principles of supervision.