

DEPARTMENT OF MANAGEMENT
SCHOOL OF MANAGEMENT & BUSINESS STUDIES
JAMIA HAMDARD

Odd Semester Examination (Online) January 2021
BBA-III rd. Semester

Subject Name: Human Resource Management

MM: 75

Subject Code: BBA- C-09

Time: 03Hours

Email Id of the Examiner: fakhra@jamiahamdard.ac.in

Email Id of the Assistant Superintendent of Exams: assistant.superintendent2021bba@gmail.com

Email Id of Dean: deanmanagement@jamiahamdard.ac.in

Note:

- Students have to submit the **Scanned hand written solution** to the Examiner, Assistant Superintendent of Examination and Dean on the email ids as mentioned above.
- Students shall use **ruled white paper & blue ink** to write the solution. Each page must have a **serial number and the signature** of the student.
- An additional ½ an hour will be given to the examinees to scan the answer sheets, convert it into single PDF and upload it on the id's given on the question papers.
- If any two copies are found to be similar then both the copies shall be cancelled. Such students will be considered/ tried for unfair means.
- The attached PDF shall be named as follows –
Roll Number-Full Name-Enrollment Number-Course-Semester-Subject Abbreviation (Example: 9344003-Rabia Shaheen-2017-334-032-BBA-V-QTM) and students shall also mention the same in subject line of the email & his/her answer copy also.
- Answer All Questions, each carry equal marks.

Q1: Discuss the factors influencing the future, impacts and changes of HRM in 21st Century.
Give examples.

Q2: "Job Design is a result-oriented tool for optimal utilization of Human Resources". Discuss with example.

Q3: What do you mean by Human Resource Planning and why it is needed? Discuss the importance of Human Resource Planning in the management of a large company.

Q4: How can management know, understand and resolve the employee grievances?
Explain the procedure.

Q5: Why performance evaluation is a challenge? How can we ensure effective performance evaluation in an organization?