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**Odd Semester Examination - January 2024**  
**Integrated MBA Semester VII**  
**Paper Code: MBA(I)-FG-107**

Paper Title: **Organizational Behaviour and Management Process**

**Duration: 3 Hours**

**Max Marks: 75**

*Note: Attempt any Five Questions, all questions carry equal marks. [15x5=75]*

- Q1. Explain the significance of Organizational Behaviour. Why do managers need a conceptual framework for studying behaviour in organizations?
- Q2. How do McGregor's theory X and theory Y of human behaviour help the motivation of employees? Do you think an integrated approach and amalgamation of these theories may be more effective in our country?
- Q3. Explain the mechanism of perception. What causes perceptual distortion? Explain with the help of a suitable example.
- Q4. "Leader effectiveness is contingent upon whether the style used is appropriate to the demands of the situation." Critically examine the leadership theory that advocates this view.
- Q5. "Resistance to change is a normal part of the change process". Discuss what techniques you would use in overcoming such resistance.
- Q6. Explain in detail some of the consequences of job stress in physiological and psychological terms. Discuss individual and organizational strategies for coping with stress among the employees.
- Q7. What do you mean by organizational politics? Why do organizational politics emerge? Discuss the measures to avoid organizational politics.
- Q8. Write short notes on any THREE of the following: **(5X3=15)**
- Corporate Social Responsibility
  - Managerial Grid
  - Behaviour Modification
  - Value
  - Henri Fayol contribution

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