Roll No.

Department of Management
School of Management and Business Studies
Jamia Hamdard
MBA -Semester I
Odd Semester Examination - December 2025

Subject Name: Organisational Behaviour and Management Process **Max. Marks: 60**
Subject Code: MBA-FG-107 **Time: 2.5 Hours**

Attempt any Five Questions. All questions carry equal marks. (12 x 5 = 60)

Q1: Define Organisational Behaviour (OB). Explain its need, importance, nature, and scope in modern organisations.

Q2: Explain the meaning and determinants of personality. Why are individual differences important in OB?

Q3: Define group. Discuss the types of groups found in organisations and the five stages of group development.

Q4: As a manager, how would you adapt your leadership style to handle a diverse team with conflicting expectations?

Q5: What is organisational change? Explain reasons for change and strategies for managing change.

Q6: Describe the organisation structure and differentiate between mechanistic and organic organisation structures.

Q7: Explain the concept of Behaviour Modification. Discuss the role of reinforcement in shaping employee behaviour in organisations. Provide examples of how managers can use reinforcement to increase desirable behaviour and reduce undesirable behaviour.

Q8: Briefly describe - any three
(v) Perception
(vi) Attitude
(vii) Corporate Social Responsibility
(viii) Stress management

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