

Roll Number: .....

**DEPARTMENT OF COMPUTER SCIENCE & ENGINEERING  
SCHOOL OF ENGINEERING SCIENCES & TECHNOLOGY  
JAMIA HAMDARD, NEW DELHI**

**B.TECH CSE FINAL EXAMINATION, 2023**

Paper Name: Organisational Behaviour

Paper Code: BTCSE 405

Time Allowed: 3 hours

Maximum Marks: 75

**Section A**

**(7 questions \* 5 marks = 35 marks)**

*All questions are compulsory. Each question carries equal marks.*

| Sl. No. | Questions                                                                  | Marks | COPO | Blooms Taxonomy |
|---------|----------------------------------------------------------------------------|-------|------|-----------------|
| 1.      | Explain two features of organisational behaviour.                          | 5     | CO1  | K1              |
| 2.      | Explain theory X.                                                          | 5     | CO1  | K1              |
| 3.      | What is perception?                                                        | 5     | CO2  | K2              |
| 4.      | Define organisational development.                                         | 5     | CO2  | K2              |
| 5.      | Explain the importance of motivation in an organisation.                   | 5     | CO3  | K3              |
| 6.      | Explain psychology and sociology as behavioural sciences associated to OB. | 5     | CO4  | K4              |
| 7.      | Explain organisational change.                                             | 5     | CO4  | K4              |

**Section B**

**(4 questions \* 10 marks = 40 marks)**

*Attempt any four questions. Each question carries equal marks.*

| Sl. No. | Questions                                                                         | Marks | COPO | Blooms Taxonomy |
|---------|-----------------------------------------------------------------------------------|-------|------|-----------------|
| 1.      | Differentiate between formal and informal organisation.                           | 10    | CO4  | K4              |
| 2.      | Explain any four determinants of personality.                                     | 10    | CO5  | K5              |
| 3.      | Elaborate challenges faced by organisational behaviour.                           | 10    | CO5  | K5              |
| 4.      | Explain Maslow's Need Hierarchy Theory in detail.                                 | 10    | CO6  | K6              |
| 5.      | Elaborate the concept of Managerial Grid.                                         | 10    | CO6  | K6              |
| 6.      | Write short notes on:<br>a. Type A and B personality<br>b. Emotional Intelligence | 5+5   | CO7  | K7              |