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Department of Management
Odd Semester Examination - January 2024
MBA-I Semester

Paper Code: MBA-FG-107

Paper Title: **Organizational Behaviour and Management Process**

Duration: 3 Hours

Max Marks: 60

Note: Attempt any Five Questions, all questions carry equal marks. [12x5=60]

- Q1. Explain the significance of Organizational Behaviour. Why do managers need a conceptual framework for studying behaviour in organizations?
- Q2. How do McGregor's theory X and theory Y of human behaviour help the motivation of employees? Do you think an integrated approach and amalgamation of these theories may be more effective in our country?
- Q3. Explain the mechanism of perception. What causes perceptual distortion? Explain with the help of a suitable example.
- Q4. "Leader effectiveness is contingent upon whether the style used is appropriate to the demands of the situation." Critically examine the leadership theory that advocates this view.
- Q5. "Resistance to change is a normal part of the change process". Discuss what techniques you would use in overcoming such resistance.
- Q6. Explain in detail some of the consequences of job stress in physiological and psychological terms. Discuss individual and organizational strategies for coping with stress among the employees.
- Q7. What do you mean by organizational politics? Why do organizational politics emerge? Discuss the measures to avoid organizational politics.
- Q8. Write short notes on any THREE of the following: **(3x4=12)**
- a. Corporate Social Responsibility
 - b. Managerial Grid
 - c. Behaviour Modification
 - d. Value
 - e. Henri Fayol contribution

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